



Fuels Safety Program	Ref. No.: FS-222-2016
<b>Director's Public Safety Order</b>	Date: November 18, 2016

**IN THE MATTER OF:  
THE TECHNICAL STANDARDS AND SAFETY ACT, 2000,  
S.O. 2000, c. 16  
-and-**

**ONTARIO REGULATIONS 211/01 (Propane Storage and Handling) and 212/01 (Gaseous Fuels) made under the Technical Standards and Safety Act, 2000.**

**Subject: Natural Gas and Propane Fired Direct Vented Gas Fireplace  
Manufactured by Security Fireplace  
Models: SRGH36, SBGH36, DV73 and DV71 Series**

**Sent to: TSSA e-subscribers, Security Chimneys, Propane Risk Reduction Group (RRG), Natural Gas RRG, Natural Gas Advisory Council, Propane Advisory Council, Health Canada, Interprovincial Gas Advisory Council (IGAC), CSA, Canadian Propane Association (CPA), Heating Refrigeration and Air Conditioning Institute (HRAI), Ontario Refrigeration & Air Conditioning Contractors Association (ORAC), Ministry of Government and Consumer Services (MGCS), U.S. Consumer Product Safety Commission (CPSC)  
Also posted on TSSA website and circulated via social media.**

**Pursuant to section 31 of the Technical Standards and Safety Act, 2000, the director hereby orders the following:**

All of the subject direct vented gas fireplaces shall:

1. be immediately removed from service and their use is prohibited;
2. not be offered for use, sale, lease, rent or installation

This order is effective November 18, 2016.

Dated at Toronto this 18<sup>th</sup> day of November, 2016.

**ORDERED BY: Original Signed by**

---

**John R Marshall  
Director, Fuel Oil and Gaseous Fuel Regulation  
Technical Standards and Safety Act, 2000**



345 Carlingview Drive  
Toronto, Ontario M9W 6N9  
Tel : 416.734.3300  
Fax: 416.231.1626  
Toll Free: 1 877 682 8772

[www.tssa.org](http://www.tssa.org)

November 18, 2016

## IMPORTANT NOTICE

**Re: Natural Gas and Propane-Fired Direct Vent Fireplace Manufactured by Security Fireplace.  
Models SRGH36, SBGH36, DV73 and DV71 Series**

---

Attention Owner/User:

The Technical Standards and Safety Authority (“TSSA”) is delegated to enforce the *Technical Standards and Safety Act, 2000* (the “Act”) and its regulations. The Fuels Safety Program of the TSSA regulates the storage, transmission and utilization of fuels (e.g. propane and natural gas) and includes the installation and maintenance of associated equipment. The Act and Appropriate Regulations can be found on our web site at [www.tssa.org](http://www.tssa.org).

Models SRGH36, SBGH36, DV73 and DV71 Series bear a CGA and AGA certification mark. The DV73 and DV71 Series were marketed under the trade name Oliver MacLeod.

Since 2014 there has been two (2) reported incidents involving the above fireplace where a delayed ignition occurred expelling glass into the living space. In June 2016 a delayed ignition test per the CSA standard was conducted on a sample fireplace. During the testing the relief damper on the fireplace did not prevent the glass from blowing out.

The concern is with the relief damper not adequately relieving the pressure in the event of a delayed ignition. In such a situation this could result in debris, including glass, expelling into the living space and causing personal injury. These explosions may result from a leaking valve, poor flame carry over or when a person tries to light the pilot and in the process ignites unburnt natural or propane gas that has accumulated inside the fireplace. The resulting overpressure causes the glass front to break and expel glass fragments into the living space.

The word "series" includes all suffixes as the above models are the basic units, Example - **SRGH36RN(E)**

The above models may include one or more of the following suffixes:

- R - Decorative Appliance
- WF - Wall Furnace
- MH - Mobile Home
- E - Electronic Ignition
- N - Natural Gas
- P - Propane Gas



Model - SRGH36

Effective November 18, 2016:

1. Director's Safety Order, Reference No. FS-222-2016, dated November 18, 2016, prohibits the sale, leasing, renting, installation **or use** of Natural Gas and Propane Fired Models: **SRGH36, SBGH36, DV73 and DV71** Series manufactured by Security Fireplace and may be marketed under the trade name Oliver MacLeod.
2. Any affected fireplaces currently in use shall have the fuel supply terminated immediately. Since the manufacturer is no longer in business no retro fit kit is available; and
3. Distributors, certificate holders and fireplace owners shall consider operation of the affected fireplaces to pose immediate hazards and shall follow the directions prescribed in section 13 of the Ontario Regulation 212/01.