PURPOSE / USE – The Service Bulletin form is used by Leitner-Poma of North America to convey significant new information and instructions to the users of its products. The Service Bulletin will require action on the part of the users.

Service Bulletin

Chairs manufactured from 1986 thru 1996

December 23, 2008

Re: All double, triple and quad chairs manufactured starting in 1986 through 1996

The purpose of service bulletin is to inform you of a failure of a chair bail in a 1990 quad chair. See attached picture.

The bail tube failed at the upper hole of the bail to seat support connection (see representative drawing #3038400).

LPOA is requiring the immediate inspection of all the boomerang style chairs. This includes double, triple and quad chairs. Inspection should be completed by January 5, 2009.

In order to inspect these chairs the plastic end caps must be removed (Item #7 on attached drawing). The end caps can generally be pried out; in some cases the end cap may break. The end caps are to be discarded, DO NOT REINSTALL.

Inspection method: Visual, if an indication is suspected verification by magnetic particle testing (wet or dry) shall be performed.
Inspection sample: 100%
Inspection area: Outside of bail tube under plastic cap with particular attention to the area near the drilled holes.
Inspection interval: Weekly until further notice.
Rejection criteria: Any verified indication in the bail tube and in the area that would be covered by the end cap.

Please notify LPOA of your findings by e-mail rod@leitner-poma.com or fax by (970) 241-3785.

LPOA is developing a safety device for this problem and will inform you of the final resolution as soon as possible.

If you have any questions please contact Rod Stocking, Service Manager, at (970) 241-4442.

Notice 122308