Minutes of the Consumers Advisory Council (Council) meeting of the Technical Standards and Safety Authority (TSSA) held in Ontario Boardroom, 345 Carlingview Drive, Toronto, Ontario at 10:00 a.m. on the 18th day of October 2018.

Present: Kathryn Woodcock, Elizabeth Nielsen, G. Rae Dulmage and Jay Jackson

Regrets: Jane McCarthy

Via teleconference: Richard Hustwick & Diane Allen (MGCS), Shelly Sicat (Item 10)

In attendance: Bonnie Rose, CEO (Items 1 to 15), David Scriven, VP Safety and Strategy (Items 1 to 14), Ian Shaw, Governance and Planning Advisor (Items 1 to 14), Steve Robinson, Communications Manager (Items 10 & 11), Peter Wong, Vice President Operations (Items 1 to 14), Richard Hustwick, MGCS (Items 1 to 14), Robert Wiersma, PRSM (Items 1 to 14), Kristian Kennedy (Items 8 & 9)

1. Constitution of Meeting

   With the Council Chair being absent, G. Rae Dulmage agreed to Chair the Council meeting.

   I. Shaw led a safety moment on air quality safety.

2. Approval of Agenda

   Council members approved the Agenda for the October 18, 2018 meeting as drafted.

3. Approval of Minutes

   Council approved the Minutes of the June 11, 2018 as drafted.

4. Review of Action Items

   Council reviewed the action items, noting the items were to be addressed at this meeting’s Agenda.

5. TSSA President and CEO Report

   The CEO spoke to the feedback she has received from the listening tour that would inform a larger plan moving forward and also spoke briefly to the modern regulator plan as it is evolving.

6. TSSA’s Regulatory Modernization Initiative

   The Vice President (VP) Legal & General Counsel spoke to the presentation. He highlighted the approach that would focus more on migrating to a more collaborative approach to compliance and enforcement, that was to be based on Malcolm Sparrow’s model. The VP Legal & General Council stated that TSSA is in the consultative stage of the process, looking at other jurisdictions for best practices. The goal is to have a framework built around trust which will leads to better safety outcomes and a full regulatory toolkit that is not limited solely to enforcement. The Council discussed the different aspects, noting that there should be a way to ensure customer voices are heard. The Council was supportive of the approach and were supportive of the plan presented.
ACTION: Provide Modern Regulator update at February 2019 CAC Meeting

7. Ministry of Government and Consumer Services (MGCS) Update

R. Hustwick provided an introduction to D. Allen who would be the lead liaison for the Council going forward. D. Allen spoke to her background and experience as well as the new Minister and Deputy Minister at the Ministry.

D. Allen spoke to the Boilers and Pressure Vessels (BPV) regulation and the launch of the Portal, she noted that this has been an area of focus for the Ministry. She also spoke to the Operating Engineers (OE), which was still pending government direction. R. Hustwick spoke to the Upholstered and Stuffed Articles (USA) regulation stating that the Ministry is waiting for government direction. The Council discussed the recent Minister’s Order that has resulted in some objections being raised from the apparel sector; the Council members discussed this item. The Council requested further clarification on the outstanding items that were pending government direction. R. Hustwick spoke briefly to Elevator Availability and provided an update on the Report.

8. Annual State of Public Safety Report (ASPR) Update

R. Wiersma provided the Council with an update on the high-level results for FY19, including the state of safety and the number of occurrences. He noted that there has been an increase in incidents and near misses, that could also be attributed to an increase in reporting. He also noted that there was no significant change in permanent injuries. R. Wiersma stated that the overall injury burden has been decreasing over the past four years. Speaking to compliance, he stated that there is a slight increase from the previous year, which is a positive trend.

Speaking to the ASPR safety priorities, R. Wiersma stated that for elevator risks in hospitals, the incidents related more to employees of the hospital moving large equipment and door closings. Speaking to Fuel Risks in Schools, he stated that there was a process underway to focus on elementary and secondary schools. He noted that it is not solely an ageing infrastructure issue.

9. Priorities Update

The VP Safety & Strategy provided the Council with a brief overview and background to this initiative. The objective was to have three priorities per program area. He spoke to what was involved in the process of selecting the priorities and some of the challenges this presented. The basis for the selection process was done empirically considering a full risk analysis. He then stated that Council members would be receiving a full briefing on the initiatives that impacted their respective Industry Advisory Councils at the upcoming meetings.

10. Research Grant Presentation

S. Sicat provided the Council with an update on her project. She spoke to working at three different zip-line locations and the different experiments that she undertook and the equipment designed to capture the data that would be used to come to conclusions at the end of the study. She used several sensors, cameras, and accelerometers. She then spoke to her initial conclusions and potential next steps going forward. The Council discussed potential applications for the Industry and thanked S. Sicat for her presentation and work.
11. Current and Emerging Council Topics

The VP Safety & Strategy spoke to the topic of trampoline parks, stating that TSSA is aware of this issue, both in Ontario and other jurisdictions in Canada, including the fatality in British Columbia. He stated that TSSA is planning to undertake further analysis on the issue. R. Hustwick stated that he has been in touch with the British Columbia government on this and shared information as well as accompanied TSSA on a site visit. The Council agreed to send a letter on this topic to the new Minister. The Council raised the concerns with these parks and their operation in Ontario.

12. Industry Advisory Council Updates

E. Nielsen provided the Council with an update from the Natural Gas Advisory Council. She spoke to the update on the apartments and condominiums safety priority, the Silent Killer campaign, and the issue of furnaces being used while a house is under construction.

The VP Safety & Strategy provided an update on the Elevating Devices Advisory Council. He spoke to the report back from the Risk Reduction Group on the Maintenance Control Program, stating that the Code Committees have developed maintenance plan requirements that are more effective. He noted that there is a new skillset being required for elevator mechanics as elevators are becoming more computerized.

J. Jackson provided the Council with an update from the Propane Advisory Council, where the issue of cell phone usage at fuel pumps was raised along with Smart Meters and arcing causing fires. The top priority for the Council was centered around the use of propane vehicles and that the rules around filling stations, inspections need to clarified.

13. Other Business

There was no other business identified.

14. In Camera

The Council met In Camera

15. Termination

The meeting was adjourned at approximately 2:30 pm.