# Technical Standards and Safety Authority

Minutes of the Elevating Devices, Amusement Devices, and Ski Lifts Advisory Council
Monday, October 6, 2025

Minutes of the Elevating Devices, Amusement Devices, and Ski Lifts Advisory Council meeting for the Technical Standards and Safety Authority (TSSA) held by teleconference at **9:00 a.m.** on Monday, October 6, 2025

## Attendance

| Present | |
|---|---|
| Jim Miller | Cindy Sypher |
| Dave Mathewson | Kevin Nichol |
| Joe Tavares | Jay Jackson |
| Keith Brown | Andreas Tanzer |
| Sarah Kenney | Claire Beddoe |
| Brian Edwards | Rob Isabelle |
| Ray Eleid | Brent Wisswell |
| Doug Wansbrough | Christine Simpson |
| Stan Jones | Matthew Do Cuoto |
| Doug Guderian | Michelle Playfair |
| Mike Cruz | Rob Sheridan |
| Sarah Kenney | Vince Brennan |
| Mack Czaszar | Kathryn Woodcock |
| Mark Rutherford | Brad Burkholder |
| TSSA | |
| Gaya Nair | Jennifer Walkey |
| Joelle Javier | Alexandra Campbell |
| Iuliana Afanase | Kelly Hart |
| AJ Kadirgamar | Sonny Silva |
| Bonnie Rose | Phil Simeon |
| Viola Dessanti | |
| Guests | |
| Veronica Zeballos | Sheila Johnston |
| Richard Hustwick | Kate Lewis |
| Nathan Fahey | |
| Regrets | |
| Lisa Konnry | Chris Clarke |
| Andrew Gidaro | Darryl Shore |
| Peter Switzer | Alon Shatil |
| John Ball | Ward Bond |
| Tom Cavers | Murray Frankcom |
| Candice Micucci | |

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## Action Items

No open action items from the previous meeting.

## 1. Constitution of Meeting

**1.1.** Safety Moment presented by I. Afanase on ladder safety, emphasizing proper ladder selection, inspection, setup, and safe usage practices.

## 2. Adoption of the Agenda

**2.1.** The council approved the agenda as presented.

## 3. Adoption of Minutes

A Consumers Advisory Council representative raised a concern about names being included in public minutes, suggesting minutes should focus on decisions and actions rather than attributing comments to individuals. A. Campbell responded that while the names are omitted for Consumer Advisory Council representatives, industry council member names are included for transparency as the background to the perspectives is often relevant.

A. Tanzer supported anonymizing minutes unless part of a task group. R. Eleid and J. Miller supported including names for accountability. C. Sypher agreed with anonymization, citing concerns about honest feedback.

A. Campbell noted that this issue has only ever been raised as an issue by the Consumers Advisory Council and has never been a concern of industry advisory council members.

**3.1. Action:** A. Campbell to review naming practices in minutes and it was agreed this would be put on the next agenda.
**3.2.** The council approved the minutes as presented.

## 4. Expectations for In-Camera Sessions

A. Campbell clarified the purpose and expectations of the in-camera sessions. Council members are encouraged to provide substantive feedback during plenary sessions to ensure it is captured in the minutes and acted upon. In-

camera sessions are intended for informal discussion and reinforcing points raised during the meeting. Council members are encouraged to use the agenda item request form to formally raise new issues.

A Consumers Advisory Council member suggested in-camera sessions allow members to explore issues before formally submitting agenda items. K. Nichol supported the use of agenda request forms and appreciated the safe space for in-camera sessions. C. Sypher echoed support for in-camera sessions.

**5. TSSA President & CEO's Report**

B. Rose presented an update for the council on the progress of the TSSA corporate strategic plan as outlined in TSSA's fiscal year 26 Business Plan. Key themes include outcome-based regulation, ease of doing business, future readiness, and rewarding purpose driven work.

There were no questions or comments from the council.

**6. Harmonisation of Engineering Process Review**

K. Hart outlined the digitization and streamlining of the review process for engineering submissions.

R. Eleid asked how TSSA will prevent data loss on the new portal. K. Hart confirmed a "save as you go" feature will be implemented.

D. Guderian asked if repetitive data entry could be avoided. J. Javier confirmed basic installation info can be reused as the spec sheets remain unchanged in EDADSKI.

**7. Customer Journey Mapping: Exams & Certifications**

J. Walkey presented the proposed improvements to the certification process. J. Walkey asked council members about their thoughts surrounding the automatic move to digitization whereby new candidates that register with TSSA must transact with TSSA electronically and will not receive mailed copies of paper invoices and certificates.

R. Eleid suggested defaulting to email communication and following up with paper mail if needed. J. Walkey confirmed this is under consideration.

M. Czaszar asked about leveraging industry partners for communication. J. Walkey agreed and noted the need for a robust communication strategy.

J. Jackson asked about multiple notification contacts. J. Walkey explained current system uses a primary email which is required for validation and noted that TSSA has a one-to-one relationship with certificate holders. For businesses multiple emails can be an option.

A Consumers Advisory Council member asked about the legal implications of switching to digital. A. Campbell confirmed no legal barriers but emphasized the importance of clear communication and understanding. J. Miller noted that TSSA could work with its partners to get the word out.

J. Walkey spoke about Ontario Bill 2 and TSSA's role within the parameters of labour mobility. M. Czaszar asked about interprovincial reciprocity and protectionism. N. Fahey explained the intent of the province to enter into mutual recognition agreements with all the provinces and territories and other ongoing efforts to reduce barriers between provinces.

R. Eleid questioned the effectiveness of free trade given provincial differences. N. Fahey acknowledged challenges and emphasized the push for standardization.

**8. Ministry of Public & Business Service Delivery & Procurement Report**

N. Fahey provided the Ministry's updates to the council, focused on reducing interprovincial trade barriers and mutual recognition agreements for goods and services.

There were no questions or comments from the council.

**9. Introduction to Enhanced Authorisations**

P. Simeon introduced a proposed program for liquid fuels facilities to embed safety messaging during license renewals.

S. Jones asked if owners would receive device-specific data. P. Simeon agreed to take the suggestion into consideration.

## 10. Code Adoption Document Update

### 10.1. Elevating Devices – National Code Publication

J. Javier presented an update on the B44.25 committee review underway; and noted expected approval by December 2025 and publication by June 2026. TSSA is preparing a code adoption document and will have sector-specific consultations with the impacted stakeholders. TSSA aims to have the code adopted within one year of final B44.25 publication.

There were no questions or comments from the council.

## 11. Risk Scores: Escalators

Update on Risk Scores and risk-based inspection frequency for escalators was presented by V. Dessanti. TSSA has been creating data models for risk-based inspection frequencies that use machine learning to predict which devices that are more likely to have an incident in the future. Based on that predictive modeling, TSSA will inspect higher risk devices more often.

D. Guderian asked how much stronger behavioral predictors are than structural ones. V. Dessanti stated behavioral features are stronger.

B. Burkholder asked if alterations are behavioural or structural. M. Do Couto asked if major alterations reset risk scores. V. Dessanti confirmed they do. S. Jones asked what level of work an escalator needs to undergo to affect its risk scores. V. Dessanti explained compliance history is they key factor affecting the risk scores.

R. Eleid asked about data volume and modeling validity. V. Dessanti stated 20 years of data and 27% of escalators had qualifying incidents. B. Rose confirmed model validation showed strong results.

S. Jones asked if owners would receive risk scores. V. Dessanti said scores are not currently shared, but inspection reports provide relevant data about any high-risk orders for each device. She noted that risk scores are used so TSSA can deploy its resources in the most effective way. S. Jones expressed dissatisfaction with lack of transparency noting that contractors and owners would like to understand and manage risk.

***11.1.*** ***Action:*** *S. Jones asked that Risk Scores be on the next council agenda.*

A Consumers Advisory Council member asked if high-traffic areas affect risk scores. V. Dessanti said TSSA doesn't have usage data but building type and capacity are used as proxies.

B. Wisswell asked about postal code relevance and user error incidents. V. Dessanti confirmed postal code is used and only incidents tied to non-compliance are modeled. B. Wisswell followed up with a question about a risk calculator for contractors. He also noted that contractors don't have data on past inspections for devices that were with other contractors in the past. V. Dessanti said no tool exists yet, but intent is to consider that for the future and add more transparency.

D. Guderian asked if features like skirt brushes are considered. For example, when they add skirt brushes does the data show that incidents go down. Does the model capture that certain features such as skirt brushes reduce the risk of a device. A.J. Kadirgamar said current model does not include such features but acknowledged potential value.

## 12. Administrative Monetary Penalties (AMP) for Elevating Devices

Information presented by A. Kadirgamar on the AMP policy released June 9, 2025. No penalties issued to date.

There were no questions or comments from the council.

## 13. Safety & Compliance Report

V. Dessanti shared highlights from the annual Public Safety Report.

S. Jones asked if modernized elevators have fewer incidents. V. Dessanti to follow up with data. M. Czaszar asked about comparative data from other jurisdictions. V. Dessanti acknowledged the value and said TSSA is building capacity to incorporate external data in the future.

***13.1.*** ***Action:*** *V. Dessanti to determine if TSSA can analyze whether modernized elevators have fewer incidents.*

## 14. Issue Prioritization Update

AJ provided an update on open and closed issues brought forward at industry meetings. He highlighted the consistency of inspections remains an ongoing concern and emphasized the importance of contacting supervisors if inconsistencies are observed.

Other issues discussed included the regulation of trampolines and climbing walls, which is currently on hold as it is not within the scope of TSSA's strategic plan. Ski lift safety remains a significant concern, and TSSA will continue working with the industry to address it. Most significant billing issues have been resolved, with only two small issues remaining, which are expected to be fixed by the end of the year.

There were no questions or comments from the council.

## 15. Adjournment

***15.1.*** *The meeting adjourned at approximately 12:30 p.m. after which council members held an in-camera session with B. Rose followed by an industry-only in-camera session.*